



VOLATILITY UNCERTAINTY COMPLEXITY AMBIGUITY

AGILITY, FLEXIBILITY & ADAPTABILITY IN A VUCA WORLD

3-4 July 2023

Armada Hotel Petaling Jaya – Malaysia



Limited seats available
GRAB YOURS NOW!!

AGILITY, FLEXIBILITY & ADAPTABILITY IN A VUCA WORLD

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INTRODUCTION

In today's volatile, uncertain, complex, and ambiguous (VUCA) world, the need for agility, flexibility and adaptability becomes more pronounced. Not adapting to changing circumstances and situations risk plunging the organisation into major headwinds.

As the organization grows amid a changing world, it is essential to gain new and emerging skills and best practices. The way we organise, manage and measure work will change profoundly, but so are the results when everyone is aligned. People and organisations must move out of the comfort zones and adapt to new and different circumstances, situations and people.

This workshop provides a solid foundation for acquiring new skills and prepare for the new and emerging roles necessary for a successful transformation. You will learn to apply the above to advance your organization's goals and objectives.

BENEFITS OF ATTENDING

At the end of the program, participants should be able to:

- ✓ Explain the concept of VUCA and navigating through change
- ✓ Define the concept of change management and discuss the ways to handle resistance to change
- ✓ Explain the ways to better manage our comfort zones
- ✓ Articulate the key principles of agility, adaptability and flexibility
- ✓ Discuss various application methods and explain real world approaches, tools and techniques
- ✓ List down the common problems and challenges with implementation and discuss ways to overcome them

COURSE OUTLINE

The VUCA World

- Volatility, Uncertainty, Complexity and Ambiguity - **The New Normal**
- The macro and micro perspectives of VUCA
- Managing and mitigating
- Succeeding through turbulence

Change & Transformation

- Change is the only constant
- People change NOT organizations
- The Change Triangle
- Process of personal change
- Reactions to change
- Handling, expanding and enlarging the Comfort Zones

The concept of Agility

- “Doing Agile” vs. “Being Agile”
- Qualities of an agile person
- The 3 Levels of Leadership Agility
- The 3 C's & Key Principles of Agility

Adaptability and Flexibility

- Adaptability vs. Flexibility
- The Law of Requisite Variety
- Essential skills, mindsets and techniques

Navigating the common obstacles and pitfalls

- Practices, culture and norms
- Dealing with inertia
- Critical and creative thinking
- Managing stress



EUGENE TAN CREDENTIALS

Certified NLP Trainer
 Certified Master Trainer – Hypnotherapy
 Board Certified Hypnotherapist
 Certified Professional Speaker
 Directive Communication Psychology Certified Trainer
 Certified Stress Management Consultant
 Certified NLP Master Practitioner
 Certified Neuro-Semantics Master Practitioner
 Certified NLP Coach
 Certified “Words that Change Minds” Language and Behavior Profile for Coaching Practitioner
 Certified Master Practitioner of Time Line Therapy
 Certified Practitioner of Time Line Therapy
 Certified NLP Practitioner
 Certified Hypnotherapist
 Certified Hypnotist

METHODOLOGY

This program uses a combination of lectures, demonstrations and practice sessions to enhance the overall learning process. The tips and techniques are built into the whole presentation and explained in “real time”. This ensures maximum understanding and application value for participants to better determine and control the outcomes of any presentation sessions.

WHO SHOULD ATTEND?

This program is suitable for all management personnel, who have the responsibility to present new or existing topics from time to time. It is also suitable for those who have the occasional duties to design and develop topics from the ground up.

EUGENE TAN has been actively involved in various capacities of training and development for different organizations since 1993.

As a Certified Neuro Linguistic Programming (NLP) Trainer, he uses key concepts of NLP combined with Accelerated Learning principles for maximum effect during his sessions. With a keen understanding on the what, how and why of learning, his sessions are designed to maximize learning absorption and retention. Being a practical person, the ideas he advocates and shares are down to earth and readily applicable.

Eugene ensures that his sessions are always interactive, fun and never boring. His sessions seamlessly combine elements of high energy, high touch and high impact. When the situation requires, he will not hesitate to go high tech as well. In line with the key NLP concept, “All learning is state dependant”, he induces the optimum state of mind in the trainees to facilitate effortless transfer of knowledge.

He is a flexible and adaptable facilitator as evidenced by the numerous sessions that he has facilitated involving wide and diverse topics and situations - ranging from technical knowledge to soft skills, indoor to outdoor and instructor-led to participants centred.

Eugene specializes in the areas of leadership development, teambuilding, coaching and mentoring, emotional intelligence, stress management, communication skills and presentation skills. In addition, he is an approved and accredited trainer to conduct Train the Trainer (TTT) and Evaluation on Effectiveness of Training (EET) programmes for Pembangunan Sumber Manusia Berhad (PSMB).

With the accumulated years of up front training experience, he has facilitated or co-facilitated employees and associates from various MNCs, public sectors, universities and institutes of higher learning, large local organizations as well as small and medium industries and enterprises. He has also facilitated numerous sessions for schools and non-profit youth organizations.

He holds a Masters degree in Human Resource Management from University of Lincolnshire & Humberside (UK), Certificate in Learning & Development Practice, CIPD (UK) and the Certificate IV in Assessment & Workplace Training, Australia. Besides being fluent in English and Bahasa Malaysia, he is also conversant in Mandarin, which allows him to truly interact and connect with his audiences.

DELEGATE REGISTRATION FORM



Delegates

Name _____
Job Title _____
Telephone _____
Mobile _____
E-mail _____

Name _____
Job Title _____
Telephone _____
Mobile _____
E-mail _____

Name _____
Job Title _____
Telephone _____
Mobile _____
E-mail _____

Organization

Name _____
Telephone _____
Fax _____
Address _____

Authorization (This form is invalid without a signature)

Name _____
Job Title _____
Signature _____
Date _____

Contact Person

Name _____
Job Title _____
Telephone _____
Fax _____
Mobile _____
E-mail _____

Please complete this form immediately and send back to:

Wendy:

Tel: +6016-335-5527

Email: wendy@nashbs.com

Payment Details

Payment is required within 7 days upon receipt of the invoice.

NASH BUSINESS SOLUTIONS Sdn Bhd (1068674-V)

Standard Chartered

Account No: **794194740755**

SWIFT Code: **SCBLMYKXXXX**

All payment must be received prior to the event date

Confirmation details

Joining details confirming your participation will be sent, once a registration has been received. After receiving payment, a receipt will be issued.

Cancellations/Substitutions

Substitutions are welcome at any time. Please notify us at least 2 working days prior to the event. All cancellations will carry a 10% cancellation fee, once a registration form is received. All cancellations must be in writing by fax or e-mail at least 3 weeks before the event date. Cancellations with less than 3 weeks prior to the event date carry a 100% liability. However, course materials will still be couriered to you.

Note: The investment fee does not include any taxes (withholding or otherwise). In case of any taxes applicable the client has to ensure that the taxes are paid on top of the investment fee paid for the course. Compliance with the local tax laws is the responsibility of the client.

TRAINING SCHEDULE

08.30 --- Registration & Morning Coffee
09.00 --- Training Starts
10.45 --- Morning Coffee Break
11.00 --- Training Resumes
13.00 --- Lunch
14.00 --- Training Resumes
15.45 --- Afternoon Coffee Break
16:00 --- Training Resumes
17:00 --- Training Ends

Course	Regular Fee (per Delegate)	Group Fee: 3 or more pax (per Delegate)
Agility, Flexibility & Adaptability in a VUCA World 3-4 July 2023, Armada Hotel, Petaling Jaya Malaysia	RM2,995	RM2,795